

# icewatch

Proud to be gritting Britain



part of  
**tcl** group

# Part of the growing TCL Group

Ice Watch is part of the TCL Group, one of the fastest growing landscape services, estate management and play space services providers in the UK.

We have a number of specialist brands that provide highly valuable services to our communities.

**tcl** 

Outdoor space services for the residential and commercial construction sector.

**icewatch**

Gritting, snow clearance and winter maintenance services for premises in the public and private sector.

**burleys** 

Grounds maintenance and estate management services for local authorities, housing associations and property managers.

**plantscape**

Floral displays and planting solutions for local authorities and commercial clients.

**playforce** 

Estate management, play and playground services for the education, leisure and public sectors.



# Leaders in gritting and snow clearance

Ice Watch is a long-established, highly accredited gritting and snow clearance provider. Our many years experience in this industry has enabled us to develop a unique approach that has proven to be effective, efficient and highly responsive.

Our approach means our customers can be confident about the conditions their premises will be in whatever the winter weather throws at them.

## Bespoke

solution for each individual site we manage

## Accurate

and intelligent 'real-time' forecasting

## Accreditations

from all the relevant industry bodies

## Price

based on precise requirements of each site

## Expert

operatives using very best equipment

## Environmentally

conscientious approach

# 24/7 Our Snowdesk operates around the clock when snow is due

## Accurate and intelligent 'real-time' forecasting

Because we have our own forecasting team, we can anticipate when and where you'll need our help. We'll identify the optimum time to send one of our expertly trained operatives to attend your premises. To ensure that we always have the most accurate weather data on which to make these vital decisions, we:

- Employ our own fully trained, full-time meteorologist
- Analyse data supplied to us by weather data specialists Weatherquest and MeteoGroup
- Receive and share data on a daily basis with other weather bureaus
- Monitor and update our forecasts on an hourly basis
- Provide geographically specific forecasts
- Operate a 24/7 Snowdesk, when snow is due, to provide you with pinpoint information on which to base your decisions

We're confident that you'll not get a better forecasting service on which to base your gritting and snow clearing decisions.

And, looking to the future, we're working with the University of Birmingham on an infra-red temperature sensor known as WinterSense that we are going to place at strategically important locations to provide us with real-time weather information.



## Bespoke solutions, nationwide coverage

Our experience tells us that every site is different. That's why for each site we'll develop a plan that is specific to its layout, condition and features. We will work in partnership with your site management team and provide you with a quote that reflects the work agreed. To deliver the best plan for your premises we will:

- Complete a detailed site visit of your premises, recording accurate measurements and assessments
- Produce a risk assessment and agree a gritting plan
- Use precisely the right equipment for the different areas and terrains
- Spread the optimum amount of high quality white marine salt at the most appropriate time – day or night
- Offer you a choice of payments – pay-as-you-go or a retained service contract – plus a no-fee cancellation option
- National network of expert teams ready at any time of the day or night

We look after the welfare of hundreds of sites across the UK for both public sector and private organisations including NHS Trusts, police federations, utility companies, universities and a number of complex/secure sites.

We're committed to providing our customers with a competitively priced service tailored to the specific requirements of their sites.

5

within  
**10**  
miles

That's how close our operatives live to the sites they manage

## Quick response and precise reporting

When you need gritting or snow clearance, our operatives spring into action at precisely the right moment. They are linked to our central forecasting unit and will be told exactly when they need to grit or be ready to clear snow – whether that's in the early hours or late at night. What makes our service different is:

- All our operatives are highly trained and live within 10 miles of the sites they manage
- Operating teams have a dedicated site list, so they know their sites intimately. They can spot issues and fix them before they become a problem
- Our operatives help us to fine-tune our weather forecasts by feeding back 'real-time' information
- They're vetted and DBS-checked to be able to work at sensitive sites such as schools, government premises and 'high' risk sites
- All our equipment is on contract maintenance with the manufacturers which means it's reliable and operates efficiently
- Each operator carries a tracking device so that we can tell you exactly where and when your premises has been attended

We pride ourselves on the quality and consistency of service we deliver, our investment in training our operatives and using the correct equipment.

We use a range of equipment including towed and pushed spreaders, tractors, quadbikes and mini tractors that enable us to get around each site quickly and efficiently. We make sure that features of the site are dealt with by the equipment designed for the job.

# Highly accredited for Health & Safety

Our integrated management system helps us to meet and exceed all customer needs and expectations and comply with all relevant regulatory and statutory requirements. We follow the Winter Maintenance Code of Good Practice and our policies and procedures are fully UKAS accredited to the standards of:



Additionally, we hold accreditations with the following industry bodies:



We are very conscientious about the environment so have taken a number of steps to ensure that we play our part in looking after the future of our planet. For instance, we recycle all our salt bags and the salt we use is from a sustainable, replenishable source.

We are advocates for high quality industry standards and have the accreditations to give you the peace of mind that we do things the right way.

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